

Manufacturing and Quality: a Partnership for Success



This class is designed for Manufacturing and Quality Managers and Supervisors. It focuses on the importance of a partnership between the Quality and Manufacturing leadership teams. It also gives management the tools to help their operators and technicians learn to become partners for success. This class will reinforce the idea that the Manufacturing and Quality departments should work together toward a common goal of facility compliance.

Who Should Attend: Manufacturing and Quality Managers and Supervisors

Class Length: 1 ½ hours

Maximum Class Size: 20

Course Prerequisites: None

Course Objectives: At the conclusion of the class a participant should have a

basic understanding of the following:

Some of the goals of the facility's Quality and Manufacturing Departments

- How the goals of the different departments relate to each other
- Ways in which the employees in both Quality and Manufacturing Departments can help each other achieve their goals
- Techniques to help Managers and Supervisors foster a successful relationship between employees within the different departments
- Actual ideas for how the management teams of both the Quality and Manufacturing departments plan to take the information they learn in this class and apply it to their current situations